

Water Filling Station – Rural Customers Terms and Conditions

- the property Local Lands Services rates notice must be supplied as proof of land size and location. A copy of this notice will be attached to the application and kept on file.
- Tamworth Regional Council Customer Service staff must sight a minimum of two of the following **Proof of Residence Documents**: Drivers Licence, Rates Notice, or Property Lease Agreement.
- the Applicant can be a Manager of a property but must provide a signed authority with the application.
- cards issued remain the property of Tamworth Regional Council
- card holders will be notified when:
 - Level 4 Water Restrictions are imposed in a particular centre and therefore free access must cease in that centre.
 - when Level 3 Water Restrictions or lower are reinstated in a particular centre and the Filling Station in that centre can be accessed again.
- volume of free water taken will be limited to three kilolitres per week (3000L). Once the three kilolitre limit is reached, the card will be deactivated until the following week.
- a refundable \$50 Bond is to be paid before the card is issued. On completion of this scheme, card holders have 60 days to claim bond refund.
- the bond will not be refunded for lost or damaged cards. A new bond will need to be paid for a replacement card. The original applicant will need to request a new card and show their Drivers Licence to avoid completing a new application in full.
- water is for the use of the applicant only and cannot be provided to a third party;
- the person signing the Agreement agrees that the water is only to be taken for the watering of stock or domestic purposes, not lawn or garden watering and that the card will only be used by them;
- Council can withdraw the right to access water at any time with 24 hours notification, with no compensation payable;
- should Council decide to end the scheme you will be notified and your bond will be returned on receipt of your card; and
- any misuse of the card will result with immediate deactivation of the card and forfeiture of bond.

Disclaimer: Water available from filling station is potable (drinking) water and is suitable for human consumption at the point of supply and before it enters any receptacle or any other intervention by a potential user. Council does not warrant that the water remains suitable for human consumption following its decanting from any station. Any use of the water after this point is the responsibility of the user and is done at their sole risk, and Council does not accept any liability for any loss or damage of any kind whatsoever that may arise from the use of this water for any purpose. The use of contaminated containers to transport water can lead to contamination of the water which may render the water not suitable for drinking purposes and other uses and may be hazardous to health.

Privacy Statement: Any personal information you have supplied or collected by Tamworth Regional Council will only be stored and processed by Council for lawful purposes directly related to the functions and activities of Council. Any personal information supplied will only be disclosed to a third party for the purpose of performing a lawful function or activity and for no other purpose. Disclosure of personal information to a third party will be in accordance with [Tamworth Regional Council's Privacy Management Plan](#).