

APPLICATION – DROUGHT RELIEF

WATER FILLING STATION – RURAL CUSTOMERS

Tamworth Regional Council resolved at the Council Meeting 12 March 2019 to provide a limited free bulk water supply for drought affected rural customers. The period of free bulk water supply will be determined by Council. Please read the Terms and Conditions on the following page and sign below.

Does this Application require a new card? Issue Card Use Existing

Business Name:* _____

Property Name & Address:* _____

Lot: _____ DP: _____

Owner/Applicant Name:* _____

(NOTE: The Applicant can be a Manager of a property but must provide a signed authority with the application)

Phone:* _____ Email:* _____

Water Usage Purpose: Domestic: Stock:

Local Lands Service Rates Notice Number:* _____

Are you the owner of this property? Yes No

Nominated TRC Office Pickup Location:* _____

(Must supply Local Lands Services Rates notice - Copy to be kept on File)

I have read and understood the Terms & Conditions and I agree to abide by the Terms & Conditions for use of the water filling stations facilities.

Signature: _____ Date: _____

OFFICE USE ONLY

PROPERTY ID: _____

PROOF OF RESIDENCE:

(Two of the Documents below need to be provided for identification purposes only)

Drivers Licence: Rates Notice: Lease Agreement:

Water Filling Station – Rural Customers Terms and Conditions

- to be eligible for approval, you must be able to provide a current Local Land Services Rates Notice. The property's Local Land Services Rates Notice must be supplied as proof of land size and location. A copy of this notice will be attached to the application and kept on file;
- Tamworth Regional Council Customer Service staff must sight a minimum of two of the following Proof of Residence Documents: Drivers Licence, Rates Notice, or Property Lease Agreement;
- the Applicant can be a Manager of a property but must provide a signed authority with the application;
- cards issued remain the property of Tamworth Regional Council;
- a refundable \$50 Bond is to be paid before the card is issued. On completion of this scheme, card holders have 60 days to claim their bond refund;
- the bond will not be refunded for lost or damaged cards. A new bond will need to be paid for a replacement card. The original Applicant will need to request a new card and show their Drivers Licence to avoid completing a new application in full;
- water is for the use of the Applicant only and cannot be provided to a third party;
- the person signing the Agreement agrees that the water is only to be taken for the watering of stock or domestic purposes;
- volume of free water taken will be limited to 3 kilolitres per week (3000L);
- each week runs from Monday to Sunday;
- the 3 kilolitre entitlement starts again each Monday – it does not rollover if not used;
- should you take more than the 3 kilolitre entitlement as stipulated above, you will receive a first and final warning for breaching these Terms and Conditions.
- a second breach of the terms and conditions in relation to taking more than 3 kilolitres of water in any one week will result in the deactivation of the issued card for a period of 1 month and the forfeiture of the bond;
- after the period of 1 month has elapsed, the Applicant will be able to apply to reactivate the card and will be required to pay a new bond if the application is approved;
- any misuse of the card, including, but not limited to, allowing a third party to use the card and/or using the water for unintended purposes such as watering of lawns and gardens will result in the deactivation of the card and the forfeiture of the bond;
- an Applicant found to have misused the card will not be able to apply to reinstate the card;
- Council can withdraw the right to access water at any time with 24 hours notification, with no compensation payable;
- should Council decide to end the scheme you will be notified and your bond will be returned on receipt of your card;

Disclaimer: Water available from each filling station is potable (drinking) water and is suitable for human consumption at the point of supply and before it enters any receptacle or any other intervention by a potential user. Council does not warrant that the water remains suitable for human consumption following its decanting from any station. Any use of the water after this point is the responsibility of the user and is done at their sole risk, and Council does not accept any liability for any loss or damage of any kind whatsoever that may arise from the use of this water for any purpose. The use of contaminated containers to transport water can lead to contamination of the water which may render the water not suitable for drinking purposes and other uses and may be hazardous to health.

Privacy Statement: Any personal information you have supplied or collected by Tamworth Regional Council will only be stored and processed by Council for lawful purposes directly related to the functions and activities of Council. Any personal information supplied will only be disclosed to a third party for the purpose of performing a lawful function or activity and for no other purpose. Disclosure of personal information to a third party will be in accordance with [Tamworth Regional Council's Privacy Management Plan](#).