

## Water Saving Rebate Scheme 2022-2027

### Terms & Conditions

***It is important to read all the Terms and Conditions (T&Cs) before signing and submitting your application.***

**Address to:**  
General Manager  
PO Box 555  
Tamworth NSW 2340

**All Enquiries to:**  
Tamworth Regional Council  
6767 5555

To be eligible for any rebates the property, where the products are installed, must be located within the Tamworth Regional Council area and be connected to a reticulated supply operated by Council.

Each application will be assessed on an individual basis to ensure a reasonable outcome for the resident and Council as public funding body and Council reserves the right to reject applications on a case by case basis.

**Claim Details:** I am installing the following water saving products at the property (please indicate applicable)

Update Rebate Items List - Residential / Business and Commercial	
Product Description and T&C's	Rebate Amount
<p><b>Ceiling Fan - Description and T&amp;C's</b></p> <ul style="list-style-type: none"> <li>• Must be a permanently installed ceiling fan in an indoor room that has an evaporative air conditioning duct to offset and reduce evaporative air conditioning use and water consumption. Installation of ceiling fans in rooms/areas that do not have evaporative cooling are not covered under the water saving rebates scheme.</li> <li>• Properties with reverse cycle air conditioning are not eligible for the rebate as this is an initiative to reduce water consumption from evaporative coolers</li> <li>• Must be completed and signed off by a licensed electrical contractor</li> <li>• Can claim multiple units</li> <li>• Item eligible for rebate if purchased on or after 18 December 2019</li> </ul>	50% up to \$50ea
<p><b>Greywater Diversion System (GDS) - Description and T&amp;C's</b></p> <ul style="list-style-type: none"> <li>• A GDS diverts used water from showers, bath, basins and laundries. Greywater can be used for subsurface dripper system and the water is not or must not be stored</li> <li>• The GDS is required to be an approved WaterMark system as a whole. You cannot build your own system using individual certified WaterMark components</li> <li>• Installation must be completed and signed off by a licenced plumber</li> <li>• Applicants must upload a copy of the TRC self-assessment checklist and plumbers declaration</li> <li>• Item eligible for rebate if purchased on or after 18 December 2019</li> <li>• For more information on GDS please refer to Council's <i>Recycling Greywater Fact Sheet</i></li> </ul>	50% up to \$150
<p><b>Greywater Treatment System (GTS) - Description and T&amp;C's</b></p> <ul style="list-style-type: none"> <li>• A GTS diverts used water from showers, bath, basin and laundries and it is treated by a controlled natural process to purify the wastewater suitable for reuse. It can be used for toilet flushing, washing machine or surface irrigation.</li> <li>• Installation must be completed and signed off by a licenced plumber</li> <li>• Applicants must upload a copy of the Section 68 Certificate of Compliance and plumbers declaration</li> <li>• Item eligible for rebate if purchased on or after 18 December 2019</li> <li>• For more information on GTS please refer to Council's <i>Recycling Greywater Fact Sheet</i></li> </ul>	50% up to \$800
<p><b>Hot Water System Diverter (Return) - Description and T&amp;C's</b></p> <ul style="list-style-type: none"> <li>• System that automatically diverts the cooled hot water in a property's hot water pipes when not in use and sends it back into the cold-water line, rainwater tank, or other storage tank, instead of otherwise flowing down the drain</li> <li>• The system is required to be a Smart Approved WaterMark system for the rebate</li> <li>• Installation must be completed and signed off by a licenced plumber</li> <li>• Can claim multiple</li> <li>• Item eligible for rebate if purchased on or after 18 December 2019</li> </ul>	50% up to \$50ea

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<p><b>Plumbers Audit - Description and T&amp;C's</b></p> <ul style="list-style-type: none"> <li>• A property water efficiency audit must be completed and signed off by a licenced plumber</li> <li>• The Waterwise Plumber's Audit Checklist and plumbers' invoice must be attached to the rebate application – Ask plumber to provide you with a copy</li> </ul>	50% up to \$100
<p><b>Rainwater Tank (Small)- Description and T&amp;C's</b></p> <ul style="list-style-type: none"> <li>• 2,000 – 4,999 Litre rainwater tank or total interconnected volume</li> <li>• Must be connected to toilet and/or laundry to offset use of the treated water supply at any time</li> <li>• Installation must be completed and signed off by a licenced plumber</li> <li>• Rebate paid on total interconnected tank volume per property</li> <li>• Secondary installation application for rebate will only be assessed on the volume of the new tank and a review of the overall volume will be undertaken to determine optimum viability rain water volume per property against seasonal rainfall</li> <li>• If using rainwater for other purposes, tank must have a rainwater only tap that cannot be switched to the treated supply. If tank does not have rainwater only tap, Council cannot supply sign for outdoor use</li> <li>• New rebates apply for tanks purchased on or after 18 December 2019</li> <li>• Tanks purchased prior to 18 December 2019, will be assessed under the old rebate criteria and values</li> </ul>	50% up to \$200
<p><b>Rainwater Tank (Medium) - Description and T&amp;C's</b></p> <ul style="list-style-type: none"> <li>• 5,000 – 9,999 rainwater tank or total interconnected volume</li> <li>• Must be connected to toilet and/or laundry to offset use of the treated water supply at any time</li> <li>• Installation must be completed and signed off by a licenced plumber</li> <li>• Rebate paid on total interconnected tank volume per property</li> <li>• Secondary installation application for rebate will only be assessed on the volume of the new tank and a review of the overall volume will be undertaken to determine optimum viability rain water volume per property against seasonal rainfall</li> <li>• If using rainwater for other purposes, tank must have a rainwater only tap that cannot be switched to the treated supply. If tank does not have rainwater only tap, Council cannot supply sign for outdoor use.</li> <li>• New rebates apply for tanks purchased on or after 18 December 2019</li> <li>• Tanks purchased prior to 18 December 2019, will be assessed under the old rebate criteria and values</li> </ul>	50% up to \$800
<p><b>Rainwater Tank (Large) - Description and T&amp;C's</b></p> <ul style="list-style-type: none"> <li>• 10,000 Litre or above rainwater tank or total interconnected volume</li> <li>• Must be connected to toilet and/or laundry to offset use of the treated water supply at any time</li> <li>• Installation must be completed and signed off by a licenced plumber</li> <li>• Rebate paid on total interconnected tank volume per property</li> <li>• Secondary installation application for rebate will only be assessed on the volume of the new tank and a review of the overall volume will be undertaken to determine optimum viability rain water volume per property against seasonal rainfall</li> <li>• If using rainwater for other purposes, tank must have a rainwater only tap that cannot be switched to the treated supply. If tank does not have rainwater only tap Council cannot supply sign for outdoor use</li> <li>• New rebates apply for tanks purchased on or after 18 December 2019</li> <li>• Tanks purchased prior to 18 December 2019, will be assessed under the old rebate criteria and values</li> </ul>	50% up to \$1,000
<p><b>Shower Controller Device - Description and T&amp;C's</b></p> <ul style="list-style-type: none"> <li>• Electronic system that pre-sets the length of shower times and/or the provision of hot water</li> <li>• The system is required to be a Smart Approved WaterMark system for the rebate</li> <li>• Can claim multiple units</li> </ul>	50% up to \$50ea

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<b>Update Rebate Items List - Residential / Business and Commercial</b>	
<b>Product Description and T&amp;C's</b>	<b>Rebate Amount</b>
<ul style="list-style-type: none"> <li>• Must be installed by a licensed plumber or electrician</li> <li>• Item eligible for rebate if purchased on or after 18 December 2019</li> </ul>	
<b>Showerhead - Description and T&amp;C's</b> <ul style="list-style-type: none"> <li>• Minimum 3-star WELS rating product</li> <li>• Can claim multiple showerheads</li> </ul>	50% up to \$20ea
<b>Shower Oxijet - Description and T&amp;C's</b> <ul style="list-style-type: none"> <li>• Uses aeration technology to volumise the water flow, giving you a more luxurious shower and powerful spray, while reducing water consumption</li> <li>• Can claim multiple Oxijets</li> </ul>	50% up to \$20ea
<b>Swimming Pool Backwash Recycling System (PBRs) - Description and T&amp;C's</b> <ul style="list-style-type: none"> <li>• Recycles swimming pool backwash water which otherwise goes down the drain. It is easily installed during pool construction or as an attachment to already existing sand filtered systems</li> <li>• The PBRs is required to be a Smart Approved WaterMark system for the rebate</li> <li>• Installation must be undertaken by and signed off on by a qualified pool technician</li> <li>• Item eligible for rebate if purchased on or after 18 December 2019</li> </ul>	50% up to \$250
<b>Swimming Pool Cover - Description and T&amp;C's</b> <ul style="list-style-type: none"> <li>• Must be a Smart Approved Watermark cover</li> </ul>	50% up to \$100
<b>Tap - Waterblade - Description and T&amp;C's</b> <ul style="list-style-type: none"> <li>• Takes a trickle of water and transforms it, making it many times more useful for washing your hands by shaping the water into a 'jellyfish' shape, or is a paper-thin sheet of water that is as wide as your hand</li> <li>• The Waterblade tap is required to be a Smart Approved WaterMark system for the rebate</li> <li>• Can claim multiple units</li> <li>• Item eligible for rebate if purchased on or after 18 December 2019</li> </ul>	50% up to \$10ea
<b>Tap - Low Flow or Sensor - Description and T&amp;C's</b> <ul style="list-style-type: none"> <li>• Sensor tap turns on when hands are moving underneath them</li> <li>• Low flow tap that has a very reduced flow</li> <li>• Minimum 3-star WELS rating</li> <li>• Can claim multiple</li> <li>• Item eligible for rebate if purchased on or after 18 December 2019</li> </ul>	50% up to \$50ea
<b>Toilet Dual Flush Toilet - Description and T&amp;C's</b> <ul style="list-style-type: none"> <li>• Cistern and bowl (cistern only replacement not covered under rebate)</li> <li>• Minimum 3-star WELS rating product</li> <li>• Installation must be completed and signed off by a licenced plumber</li> <li>• Can claim multiple dual flush toilet units</li> </ul>	50% up to \$150ea
<b>Toilet with cistern sink - Description and T&amp;C's</b> <ul style="list-style-type: none"> <li>• Water used at the sink mounted on the cistern drains into the cistern for reuse when flushing</li> <li>• Must be a dual flush cistern</li> <li>• Installation must be completed and signed off by a licenced plumber</li> <li>• Can claim multiple units</li> <li>• Item eligible for rebate if purchased on or after 18 December 2019</li> </ul>	50% up to \$200ea
<b>Tree Well Water Saver - Description and T&amp;C's</b> <ul style="list-style-type: none"> <li>• Plastic well placed around base of tree to focus water around roots system rather than running away</li> <li>• The system is required to be a Smart Approved WaterMark system for the rebate</li> <li>• Can claim multiple units</li> <li>• Item eligible for rebate if purchased on or after 18 December 2019</li> </ul>	50% up to \$2ea
<b>Evaporative Air Conditioner Servicing &amp; Maintenance - Description and T&amp;C's</b> <ul style="list-style-type: none"> <li>• Can include service only, for replacement of filter bats only or for both. Or, in the instance it is more viable to replace rather than service the Evaporative Air Conditioning Unit, as declared by the licensed tradesperson, one rebate may still be approved upon review by the Water Sustainability Officer</li> </ul>	50% up to \$200

# Residential Water Saving Rebate Scheme

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<b>Update Rebate Items List - Residential / Business and Commercial</b>	
<b>Product Description and T&amp;C's</b>	<b>Rebate Amount</b>
<ul style="list-style-type: none"> <li>Installation must be undertaken by and signed off on by a qualified tradesperson with the appropriate declaration</li> <li>Two rebates per property per year for service only, for replacement of filter bats only or for both.</li> <li>Item eligible for rebate if undertaken after 11 February 2020</li> </ul>	
<b>Rainwater Tank – Stand Alone (Small) - Description and T&amp;C's</b> <ul style="list-style-type: none"> <li>2,000 – 4,999 Litre rainwater tank or total interconnected volume</li> <li>Rebate paid on total interconnected tank volume per property</li> <li>Tank(s) does not have to be plumbed into the house</li> <li>Rebate will be issued once a Council tank inspection has been completed</li> <li>Secondary installation application for rebate will only be assessed on the volume of the new tank and a review of the overall volume will be undertaken to determine optimum viability rain water volume per property against seasonal rainfall</li> <li>Item eligible for rebate if undertaken after 11 February 2020</li> </ul>	50% up to \$100
<b>Rainwater Tank – Stand Alone (Medium) - Description and T&amp;C's</b> <ul style="list-style-type: none"> <li>5,000 – 9,999 Litre rainwater tank or total interconnected volume</li> <li>Rebate paid on total interconnected tank volume per property</li> <li>Tank(s) does not have to be plumbed into the house</li> <li>Rebate will be issued once a Council tank inspection has been completed</li> <li>Secondary installation application for rebate will only be assessed on the volume of the new tank and a review of the overall volume will be undertaken to determine optimum viability rain water volume per property against seasonal rainfall</li> <li>Item eligible for rebate if undertaken after 11 February 2020</li> </ul>	50% up to \$400
<b>Rainwater Tank – Stand Alone (Large) - Description and T&amp;C's</b> <ul style="list-style-type: none"> <li>10,000 Litre or above rainwater tank or total interconnected volume</li> <li>Rebate paid on total interconnected tank volume per property</li> <li>Tank(s) does not have to be plumbed into the house</li> <li>Rebate will be issued once a Council tank inspection has been completed</li> <li>Secondary installation application for rebate will only be assessed on the volume of the new tank and a review of the overall volume will be undertaken to determine optimum viability rain water volume per property against seasonal rainfall</li> <li>Item eligible for rebate if undertaken after 11 February 2020</li> </ul>	50% up to \$500

<b>Business / Commercial Rebate Items ONLY – Eligible from 18 December 2019</b>	
<b>Product Description and T&amp;C's</b>	<b>Rebate amount</b>
<b>Commercial Paint Brush Cleaner Unit - Description and T&amp;C's</b> <ul style="list-style-type: none"> <li>Portable brush cleaner that can be used to clean up to 8 paint brushes at once in up to 10 litres of water as alternative to traditional cleaning methods and using half the volume of water</li> <li>Must be a Smart Approved WaterMark system for the rebate</li> <li>Item eligible for rebate if purchased on or after 18 December 2019</li> </ul>	50% up to \$150
<b>Commercial Steam Cleaner - Description and T&amp;C's</b> <ul style="list-style-type: none"> <li>Steam cleaning systems using steam rather than water flow to clean surfaces. There are various models that can be applied in the health, contract cleaning, automotive, industrial, animal care and education industries.</li> <li>Must be a Smart Approved WaterMark system for the rebate</li> <li>Item eligible for rebate if purchased on or after 18 December 2019</li> </ul>	50% up to \$200
<b>Commercial Chemical Cleaner - Description and T&amp;C's</b> <ul style="list-style-type: none"> <li>Replaces steam cleaning and uses less water. Combines chemical action and mechanical agitation to effectively remove soil particles from carpet fibres.</li> </ul>	50% up to \$200

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<b>Business / Commercial Rebate Items ONLY – Eligible from 18 December 2019</b>	
<b>Product Description and T&amp;C's</b>	<b>Rebate amount</b>
<ul style="list-style-type: none"> <li>• Must be a Smart Approved WaterMark system for the rebate</li> <li>• Item eligible from 18 December 2019 as per Council Report approval, anything dated prior is not eligible</li> </ul>	
<b>Waterless Urinal - Description and T&amp;C's</b> <ul style="list-style-type: none"> <li>• Male urinal units using no water to flush</li> <li>• Must be a Smart Approved WaterMark system for the rebate</li> <li>• Can claim multiple units</li> <li>• Installation must be completed by a licenced plumber</li> <li>• Item eligible for rebate if purchased on or after 18 December 2019</li> </ul>	50% up to \$150ea
<b>Commercial Pre-Rinse Spray/Mixer/Nozzle Ware - Description and T&amp;C's</b> <ul style="list-style-type: none"> <li>• Efficient water application systems for business and commercial operations such as restaurants, takeaway shops, hairdressers, etc.</li> <li>• Must be a Smart Approved WaterMark system for the rebate</li> <li>• Can claim multiple units</li> <li>• Item eligible for rebate if purchased on or after 18 December 2019</li> </ul>	50% up to \$150ea
<b>Commercial dishwasher / glasswasher - Description and T&amp;C's</b> <ul style="list-style-type: none"> <li>• Recirculating low water consumption washers for food, hospitality, aged care or educational facilities</li> <li>• Must be either a Smart Approved WaterMark system or minimum of 6-star WELS rating</li> <li>• Installation must be completed by a licenced plumber</li> <li>• Item eligible for rebate if purchased on or after 18 December 2019</li> </ul>	50% up to \$250
<b>Commercial Washing Machine - Description and T&amp;C's</b> <ul style="list-style-type: none"> <li>• Minimum of 5-star WELS rating or water efficient commercial machine potentially using 40% less water</li> <li>• Each individual application for this product will be assessed on the business use and type</li> <li>• Item eligible for rebate if purchased on or after 18 December 2019</li> </ul>	50% up to \$500

### Applicants Declaration

#### Terms and Conditions (T&C's)

In applying for Tamworth Regional Council's Water Saving Rebates, I accept the following terms and conditions and understand that:

1. My property must be connected to a Tamworth Regional Council town water supply;
2. The products I am claiming, on must be new and have the correct WELS, Smart Approved Watermark, or Australian Standards rating;
3. If I am living in, or moving into a new home, or a home having recent renovations/additions valued over \$50k, I can only claim a one-off rebate payment for additional volume of rainwater tanks, over-and-above Building Sustainability Index (BASIX) requirements. I cannot claim on multiple tanks. I cannot claim showerheads or toilets required by BASIX. I cannot claim a pool cover required by BASIX on pools of 40-kilolitre capacity or above;
4. For any water saving products or services I am claiming, I have provided clearly-readable copies of receipts as proof of purchase, and I understand these copies will be kept by Council. Uploaded receipts or invoices must display an itemised cost breakdown of the rebate items being claimed;
5. I confirm that any products being claimed, have been installed by either a licensed plumber and must comply with the NSW Code of Practice (Plumbing and Drainage), a licensed electrical contractor and must comply with AS3000 or a qualified pool technician for the relevant items as outlined in the rebate advice;



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6. I have attached any required trades person declarations as required for any of the products I am claiming a rebate on;
7. I agree that Tamworth Regional Council reserves the right to conduct approval inspections of any water saving products subject to the application for a rebate;
8. I agree that all water saving products which have attracted a Council rebate are to remain at the property where they have been installed as per the rebate application form;
9. I understand that each application for the property, will be assessed on an individual basis to ensure a reasonable outcome for the resident and Council as public funding body and reserves the right to reject applications on a case by case basis;
10. I understand that the amount of the rebate will be calculated, but only up to, using the amounts indicated in the rebate advice for each item;
11. I acknowledge that payments or credit will be made to my nominated preference option, based on the value of the overall rebate for the application after the application has been assessed and approved by Council;
12. I acknowledge that Tamworth Regional Council accepts no responsibility in respect of any claim, cause or action, loss or damage arising from, or in relation to the installation of any product.
13. I understand and acknowledge that rebates on new items are only eligible from Wednesday 18 December 2019 and 11 February 2020 following the Council decision to include those items and that items before this date are ineligible for the rebate.
14. I understand that, should this apply to my application, if I fail to collect my cash rebate within the allocated timeframe, my application is therefore void and the cash rebate will not be issued after the allocated date and I will not be able to resubmit the application for items listed in the application for this property.